Levels of involvement and engagement

	Level	Description	Techniques
Communication	Information providing	Telling people what is planned	Web Letters/emails Briefings/forums
	Information gathering	Asking questions and gathering data	Surveys/questionnaires World Café approach Visit existing groups Focus groups Research
	Consulting	Offering options and/or inviting feedback to proposals	Publication of proposals (consultation document) with response mechanism
Coproduction	Deciding together	Inviting ideas and options from others and collaborating	Activity-based forums like world café approach Video conferencing Events Meetings and forums
	Acting together	Driving things forward together, having decided things together	Meetings and forums Action planning together and joint ownership
	Supporting	Helping others do what they want, maybe within a framework or facilitating their aims via grants	Networking and providing networking opportunities Helping secure grants/funding Sharing expertise, advising and supporting

Engagement